

Symptoms

You received the following warning when printing a journal report or closing the period,

Alert. This record \$\$ refund memo 9999000 is showing a record type T and should be reconverted to \$ cash account record

Affects

The Marina Program < v4.3. Has not been reported or duplicated in v4.3.

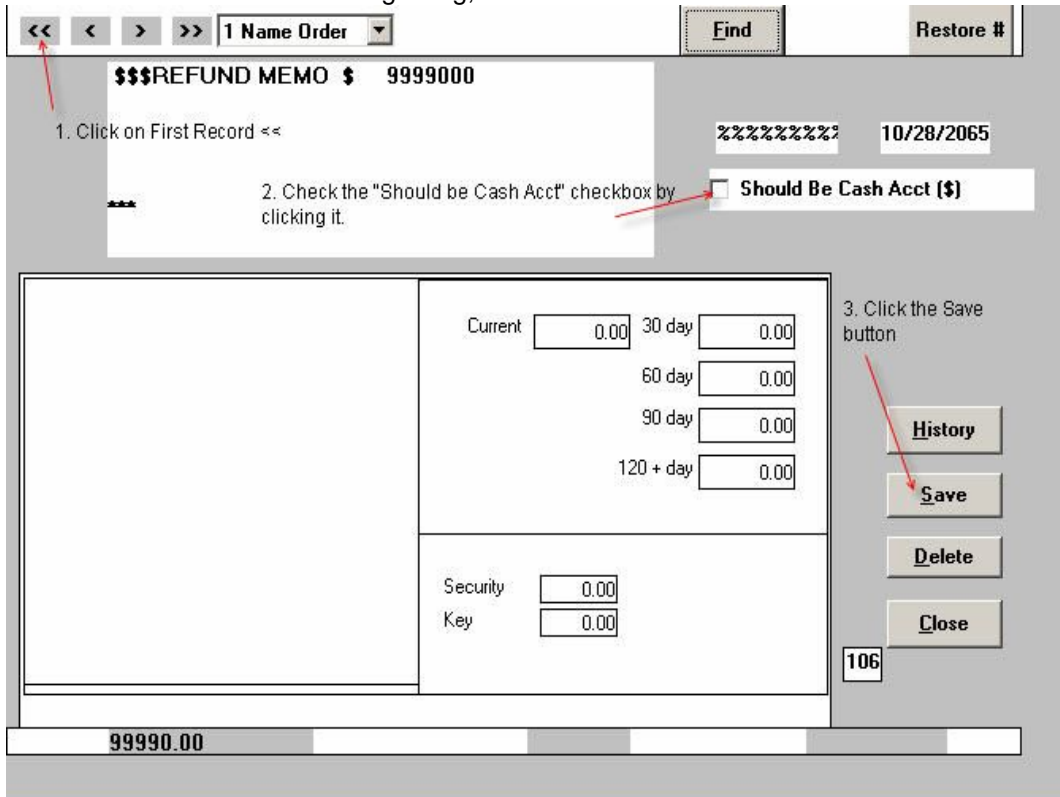
Cause

Sometimes when navigating between tenant records within the tenant window one of these cash account records would be retrieved, the act of loading this record in the tenant window would change the type of the record from Cash to Tenant.

Cure

Run the Tenedit.exe utility located on each workstation in the Marina Program's program folder (usually Marinacc) by double clicking it from windows explorer, follow the numbered steps shown in the screen shot below,

Note that if step 1 does not find the REFUND MEMO record then use the next button using Name Order it should be close to or at the beginning,



The screenshot shows the Tenedit.exe utility interface. At the top, there are navigation buttons: <<, <, >, >>, and a dropdown menu set to '1 Name Order'. To the right are 'Find' and 'Restore #' buttons. The main display area shows a record header: '\$\$\$REFUND MEMO \$ 9999000'. Below this, there are instructions: '1. Click on First Record <<<' with a red arrow pointing to the <<< button, and '2. Check the "Should be Cash Acct" checkbox by clicking it.' with a red arrow pointing to the checkbox. The checkbox is currently unchecked. To the right of the checkbox is the date '10/28/2065'. Below the instructions, there are input fields for 'Current', '30 day', '60 day', '90 day', and '120 + day', all containing '0.00'. Below these are 'Security' and 'Key' fields, both containing '0.00'. To the right of these fields are buttons for 'History', 'Save', 'Delete', and 'Close'. A red arrow points to the 'Save' button with the instruction '3. Click the Save button'. At the bottom left, there is a summary bar showing '99990.00'.

After clicking Save click the Close button to exit.